

Glow Calgary

Nutrien Western Event Centre, Stampede Park

<https://glowyyc.ca>

Contact info:

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Event Dates and Times:

30 Event Days

Friday	25-Nov	4pm - 10pm
Saturday	26-Nov	1pm - 10pm
Sunday	27-Nov	1pm - 9pm
Wednesday	30-Nov	4pm - 9pm
Thursday	01-Dec	4pm - 9pm
Friday	02-Dec	4pm - 10pm
Saturday	03-Dec	1pm - 10pm
Sunday	04-Dec	1pm - 9pm
Wednesday	07-Dec	4pm - 9pm
Thursday	08-Dec	4pm - 9pm
Friday	09-Dec	4pm - 10pm
Saturday	10-Dec	1pm - 10pm
Sunday	11-Dec	1pm - 9pm
Wednesday	14-Dec	4pm - 9pm
Thursday	15-Dec	4pm - 9pm
Friday	16-Dec	4pm - 10pm
Saturday	17-Dec	1pm - 10pm
Sunday	18-Dec	1pm - 9pm
Monday	19-Dec	4pm - 9pm
Tuesday	20-Dec	4pm - 9pm
Wednesday	21-Dec	4pm - 9pm
Thursday	22-Dec	1pm - 9pm
Friday	23-Dec	1pm - 9pm
Saturday	24-Dec	1pm - 9pm
Monday	26-Dec	1pm - 9pm
Tuesday	27-Dec	1pm - 9pm
Wednesday	28-Dec	1pm - 9pm
Thursday	29-Dec	1pm - 9pm
Friday	30-Dec	1pm - 10pm
Saturday	31-Dec	1pm - 10pm

Please note the above schedule is opening hours for the public. Staff schedule start times and end time vary depending on position.

Set-up Dates and Times:

Set-up Days

Tuesday	15-Nov	9am-7pm	(or later)
Wednesday	16-Nov	9am-7pm	(or later)
Thursday	17-Nov	9am-7pm	(or later)
Friday	18-Nov	9am-7pm	(or later)
Saturday	19-Nov	9am-7pm	(or later)
Sunday	20-Nov	9am-7pm	(or later)
Monday	21-Nov	9am-7pm	(or later)
Tuesday	22-Nov	9am-7pm	(or later)
Wednesday	23-Nov	9am-7pm	(or later)
Thursday	24-Nov	9am-7pm	(or later)

Tear-Out Dates and Times:

Tear-Out / Strike

Monday	02-Jan	9am - 7pm	(or later)
Tuesday	03-Jan	9am - 7pm	(or later)
Wednesday	04-Jan	9am - 7pm	(or later)
Thursday	05-Jan	9am - 7pm	(or later)
Friday	06-Jan	9am - 7pm	(or later)

ROLES:

SET-UP & TEAR DOWN

General Labour (20 roles)

Task: Working under Team Leads to unload, stage and set-up displays. This is a physically demanding position requiring general labour.

Skills/Requirements: Ability to follow directions and read and follow instructions.

EVENT ROLES:

**All event roles are required to wear black pants or jeans or dark blue jeans. Glow will supply one staff shirt.*

BOX OFFICE (9 roles)

Ticket Scanning & Sales

Task: Welcoming attendees, taking ticket orders, or scanning tickets in a fast-paced environment. Will act as a floater to cover other roles when needed.

Skills/Requirements: Customer service role; friendly, strong communication skills. Willingness to learn other roles to assist as floater when needed.

Minimum Age: 15

Pay: \$16/hour

GUEST SERVICES

Exit Attendant (3 roles)

Task: Thanking attendees, supervising exit doors (making sure attendees are not entering through exit doors).

Skills/Requirements: Friendly, strong communication skills, ability to stand for long periods of time.

Minimum Age: 15

Pay: \$16/hour

Show Office & information (1 role)

Task: Welcoming attendees, answering general questions, handing out vendor market badges, helping direct VIPs.

Skills/Requirements: Friendly, strong communication skills, general knowledge to the show and layout (training provided)

Minimum Age: 16

Pay: \$16/hour

ZONE ATTENDANTS (9 roles)

Task: Greeting attendees, answering questions, general supervision of displays.

Skills/Requirements: Friendly, enthusiastic, strong communication skills, ability to stand for long periods of time.

Minimum Age: 16

Pay: \$16/hour

ZONE SUPERVISORS (7 roles)

Task: Greeting attendees, answering questions, general supervision of displays and zone attendants.

Skills/Requirements: Friendly with strong communication skills. Must be able to be on your feet for the duration of each shift. Responsible for assigned zone and attendants.

Minimum Age: 16

Pay: \$18/hour

GLOW STORE (4 roles)

Sales Associate

Task: Sell event products in the merchandise store, interacting with guests and assisting with purchases. Responsible for restocking and display of merchandise. Set-up and take down merchandise daily. Keeping the store clean & tidy.

Skills/Requirements: Friendly and enthusiastic. Experience handling credit, and debit transactions (Square experience an asset). Sales experience is an asset. Must be able to stand and be on your feet for the duration of each shift.

Minimum Age: 16

Pay: \$16/hour

ENTERTAINMENT ROLES:

**costumes provided*

Show Elves (10 roles)

Task: Interacting with attendees, working the Scavenger Hunt feature, including stamping and / or handing out game cards.

Skills/Requirements: Friendly, outgoing, and enthusiastic. Costumes provided. Must be able to stand and stay in character for the duration of each shift.

Minimum Age: 15

Pay: \$17/hour